

# BUS SERVICE IMPROVEMENT PLAN - East Honolulu

## Introduction

The purpose of this document is to inform the public of the restructuring of Routes 1, 21, 22, and 58 to improve service quality and reliability. The route modifications are a result of the City & County of Honolulu, Department of Transportation Services (DTS) Bus Service Improvement Plan (BSIP) for East Honolulu; which is an island wide service evaluation of our TheBUS system.

## Implementation

East Honolulu is the first phase of implementation, beginning in December 2007.

The current Route 1 begins service at the Kalihi Transit Center and continues through downtown along King Street, through Kaimuki along Waialae and services Hawaii Kai along Kalanianaʻole Highway and Lunalilo Home Road. Due to the length of the route, it is difficult to maintain a reliable schedule for our ridership.

[Current Route 1](#) will be improved and restructured as follows:

[New Route 1L](#) will provide semi-express service on weekdays between Chinatown and Hawaii Kai servicing [limited stops](#) between the Alapai Transit Center and Kahala Mall.

When [Route 1L](#) is operating, **Route 1** will travel exclusively between Kalihi Transit Center and Kahala Mall providing local service to all stops.

When [Route 1L](#) is *not* operating, **Route 1** will travel between Kalihi Transit Center and Hawaii Kai providing local service to all stops.

Current [Route 1](#) trips to Aina Haina and Upper Aina Haina will be provided by new circulator [Route 233](#), traveling between Kahala Mall, Aina Haina, and Upper Aina Haina.

**Routes 1 and 1L** *will not service Aina Haina* via East and West Hind Drives and will remain on Kalanianaʻole Highway.

**The current Route 1 services that are labeled 1 – Hawaii Kai Drive and 1 – Lunalilo Home Road will be *combined and into one common route*.**

[New circulator Routes 231 and 232](#) will provide service to Hahaione Valley and the Kaumakani Street hillside, respectively. These routes will originate from the Hawaii Kai Park & Ride and provide connections to and from Route 1 and the new Route 1L.

[Current Route 21](#) will be restructured as follows:

**Route 21** will be renumbered into two distinct routes. [Route 234](#) will service Waialae Nui; [Route 235](#) will service Waialae Iki.

[Current Route 22](#) will be restructured as follows:

When Hanauma Bay is closed on Tuesdays, **Route 22 will not operate.**

**Route 22** schedules will be coordinated with new [Route 23](#) service between Waikiki and Hawaii Kai along the Diamond Head-Kahala Mall-Kalanianaʻole corridor.

**Current Route 58** will be restructured as follows:

Route 58 will be renumbered to **Route 23**. The route will be modified in Hawaii Kai to service the Hawaii Kai Park & Ride, Keahole and Hawaii Kai Drives and Wailua Street.

**Route 23** schedules will be coordinated and offset with **Route 22** service between Waikiki and Hawaii Kai along the Diamond Head-Kahala Mall-Kalanianaʻole corridor.

**Route 23** service will operate on an hourly schedule; currently Route 58 operates on a half-hour schedule.

### **Benefits**

This change will benefit East Honolulu with identifiable routes on a consistent schedule. The current Route 1 schedule is very confusing for prospective passengers and the period between buses serving specific neighborhoods is neither reliable nor predictable.

The planned changes will eliminate bunching of Route 1 buses, prevalent now when buses catch up with earlier buses, delayed due to traffic, heavy boarding and alighting, etc. Since each bus goes to a different destination, they cannot “leapfrog” and maintain their schedule.

Community Circulators will take the place of Route 1 in parts of Hawaii Kai, allowing Route 1 buses to turn around and return to town more quickly.

Route 1L will operate only between Downtown and Hawaii Kai and will not be subject to delays in Kalihi. Between Downtown and Kahala Mall, it will have limited stop service providing faster overall service.

### **Concerns and Mitigations**

Routes 1 and 1L will not service Aina Haina, instead, will remain on Kalanianaʻole Highway. Transfers to circulators will be necessary, which may extend the commute time.

- Aina Haina and Upper Aina Haina will be served by new circulator Route 233, traveling between Kahala Mall, Aina Haina, and Upper Aina Haina. Transfers to and from Route 1 and 1L will be available at Kahala Mall and common stops on Kalanianaʻole Highway.
- Movement by bus between Aina Haina and Kahala will be enhanced by the circulator service, whose buses will not leave the area, and will not be affected by traffic and other delays in other areas.

Routes 1 and 1L will not service the entire Hawaii Kai area. Transfers to circulators will be necessary, which may extend the commute time.

- The valleys will be serviced by new circulator Routes 231, 232, 233, 234 and 235.
- Although some riders will need to make a transfer to complete their trip, the overall commute time should be comparable to present service with improved reliability.
- Movement by bus within Hawaii Kai will be enhanced by the circulator service, whose buses will not leave the area, and will not be affected by traffic and other delays in other areas.

### **Community notification**

Over a period of 3 months several informational community meetings were conducted. Additionally, all of the route modifications were posted on the C & C of Honolulu's website <http://www.honolulu.gov/dts/easthonolulusummary.htm> and a link from [www.thebus.org](http://www.thebus.org) to the city website.

- April 26, 2007 at Koko Head District Park, 6:30 p.m.
- April 27, 2007 at Makiki District Park, 6:30 p.m.
- April 30, 2007 at Kahala Community Center, 6:30 p.m.
- May 3, 2007 at Susannah Wesley Community Center, 6:30 p.m.
- June 18, 2007 at Moiliili Senior Center at 9:30 a.m.
- July 9, 2007 at CCH Lanakila Mult-Purpose Senior Center at 9:00 a.m.

Legal Notice ads are scheduled for publication in the Honolulu Star Bulletin and MidWeek on September 26 and October 26, 2007 notifying the community of the BSIP – East Honolulu Public Hearing:

- **October 31, 2007 at Frank F. Fasi Municipal Building, 1:30 p.m.**

If you have questions or comments please contact Glenn Moir of the Public Transit Division at 768-8370 or [thebusstop@honolulu.gov](mailto:thebusstop@honolulu.gov)